# Rockville Memorial Library Library Advisory Committee Meeting Minutes October 5, 2021 @ 6:00 PM Virtual via Zoom

<u>Members present</u>: Patrick Fromm, Carolyn Goshen, Sue Unger, Dr. William Duval, Lillian Snyder, Tanny Atchariyasuksan, Arzo Yaftali

- 1. Approval of Minutes
- 2. Branch Manager's Report
  - I. Programming:
    - 1. Continuing outdoor programs
    - 2. County Attorney looking over agreement to have meetings in Town Square
    - 3. Planning programming for the rest of the year
      - a. Still virtual and will see what status is for in-person

#### II. Services:

- 1. Went live with Koha and Aspen
  - Major impacts on work behind the scenes way holds are processed, being able to change information on account screen, and how permissions are circulated
  - b. Team answered over 500 questions in Ask a Librarian
  - c. Communicating about glitches and feedback
  - d. Things will continue to improve
- 2. Preparing for a lot of items to come back
- 3. Picking up new materials
  - a. Lead to acquisition of periodicals (newspapers and magazines)
  - b. Marina and interlibrary loan
- 4. Felicity at Collection Management is picking up tickets and training team
- 5. New librarian started on Monday
- 6. Had new books and received tubs to ship them out
- 3. Library Board Liaison Report
  - 1. No updates library board has not met yet for October. Will meet next Wednesday.
- 4. Old Business

#### 5. New Business

## I. <u>Public notifications for service disruptions</u>

- 1. Patrick will put on list to digital strategies team about placing a banner on the website to communicate information with the public
- 2. Can communicate proactively with email list capability to have pregenerated notice

## II. Hours

1. Rockville LAC recommends Sunday hours (partial hours or some branches)

## III. Meetings

1. Potential for in-person meeting in December

# 6. Adjournment